

March 30, 2010

Caroline M. Cramer
8465 Yorkshire Lane
North Augusta, SC 29406

Public Service Commission Of South Carolina
Clerk's Office
Post Office Drawer 11649
Columbia, SC 29211

I am writing in reference to the increase South Carolina Electric and Gas Company has requested in this area.

I am formally requesting you deny their request . They are requesting an increase without improving the service to their customers and people who live in the older subdivision are experiencing frequent power interruptions with no plans to improve their service. Berkeley Electric Company provides better service to their customers and are able to give a decrease to their customers .

I realize their employees need raises and cost of living expense as we all do, however, most people are doing without either and are fortunate to have jobs. They must do as others doing, make adjustments.

I urge the Public Service Commission to deny this request and further suggest South Carolina Electric and Gas be advised to contact Berkeley Electric Company and ask how they could learn from Berkeley and provide better service without asking for rate increases every year.

Sincerely



Caroline M. Cramer